

T: Thank you very much.

1. Watch the video and answer the questions
Where is he flying to?
Is he traveling alone?
How many bags does he have?
Does he prefer an aisle seat?
What gate will the flight depart from?

2. Watch the video again and complete the gaps.
Airlines Receptionist: Hello, where are you today, sir?
Tony: I'm heading to
AR: Okay, may I see your ticket and , please?
T: Yes, here you are.
AR: Thank you. Are you traveling a today?
T: Yes, I am.
AR: How many do you have with you today?
T: Just this one.
AR: Please, put it on the
AR: Would you like a or an aisle seat?
T: I would like a window seat, please.
AR: Okay, sir. Here's your and your passport. You're be departing
from gate . Please, arrive at the gate at least minutes before your
departure time.