## AT THE

## COFFEE

## SHOP



Scan to review worksheet
Expemo code:
15RZ-J7JA-9VFU


1 At the coffee shop
Write the words below each picture.
a pastry
orange juice

black coffee
sandwich
chocolate cake
smoothie
coffee with milk
muffin

1. $\qquad$ 2.
 tea with lemon

2. $\qquad$

3. $\qquad$ 5. $\qquad$ 6. $\qquad$

4. $\qquad$ 8. $\qquad$
5. 


$\qquad$

## Put the words into the correct category below:

Hot drinks:

Cold drinks:

Snacks:

2 Listening
Now listen or watch and answer the questions.
Video
Audio

1. What does Claire get?
$\qquad$
2. How much does it cost?
$\qquad$


## Now complete the dialogue. Listen to check your answers.

Anything else
How much is that
can I have
Small or large

Here you are take away

Barrista: Can I help you?
Claire:
Yes, $\qquad$ ${ }^{1}$ a coffee with milk, please?

Barrista: $\qquad$ 2?

Claire:
Small, please.
Barrista:
To have here or $\qquad$ 3?

Claire:
To have here, please.

## Barrista:

$\qquad$ $4 ?$

Claire:
Have you got any snacks?
Barrista:
Yes, we have muffins and sandwiches.
Claire:
OK. A muffin, please. $\qquad$ ${ }^{5} ?$

## Barrista:

That's 3 pounds.
Claire: $\qquad$ ${ }^{6}$.

Barrista:
Thank you.

In pairs, read the dialogue.


## 3 Language point

Study the sentences below and complete the fourth column with 'barrista', 'customer' or 'both'.

| Useful language | From the dialogue | You will also hear | Who says it? |
| :--- | :--- | :--- | :--- |
| greeting the <br> customer | Can I help you? | What can I get you? | 1. |
| ordering food or <br> drink | Can I have a coffee <br> with milk, please? | I'll have a coffee. <br> I'd like a coffee. | 2. |
| asking for more <br> information about <br> the order | Small or large? <br> To have here or take <br> away? <br> Anything else? | What size? <br> Is that for here? | 3. |
| asking about food or <br> drink on the menu | Have you got any <br> snacks? | Do you have any <br> snacks? <br> What snacks do you <br> have? | 4. |
| paying | How much is that? | What does that <br> come to? | 5. |
| saying the total price | That's three pounds. | That comes to three <br> pounds. | 6. |
| giving something to <br> someone | Here you are. | There you go. | 7. |

We can say prices like this:

- $\quad £ 2.50$ : two pounds fifty / two fifty
- $£ 3.00$ : three pounds


## 4 Practice

Read what the barrista says and choose the best sentence below for the customer to complete the dialogue. One item is extra.

Anything else?
I'll have a pastry, please. What does that come to? Yes. What snacks do you have?

Barrista:
Hi! What can I get you to drink?
Customer: $\qquad$ ${ }^{1}$

Barrista: With milk?

## Customer:

Barrista:
Is that for here?
Customer:
Barrista:
We have pastries, muffins and cake.
Customer:
Barrista:
That's five pounds fifty.
Customer:
Barrista:
$\qquad$
Thanks

Read the dialogue in pairs.

## 5 Role play

Work with a partner. Look at the menu below and practise a similar dialogue. Order something to eat and drink. Then change roles and practise another dialogue using different useful language.


## 6 Extra practice/homework

Put these words in order to make the dialogue.

| Barrista: | you help I Can? Can I help you? (1) |  |
| :---: | :---: | :---: |
| Customer: | black l'd a coffee like | (2) |
| Barrista: | Small or large? |  |
| Customer: | Large please. To take away. |  |
| Barrista: | Anything else? |  |
| Customer: | any have you sandwiches Do? | (3) |
| Barrista: | chicken Yes, have we or cheese | (4) |
| Customer: | please, chicken I have Can | (5) |
| Barrista: | Black coffee and a chicken sandwich. you are Here. | .(6) |
| Customer: | Thanks. that much How is | . (7) |
| Barrista: | That's seven pounds. |  |
| Customer: | you There go ... | . . (8) |

## 7 Optional extension

In coffee shops and restaurants, people sometimes leave a tip - this is a small amount of money for the waiter or barrista. Discuss these questions in pairs or small groups.

1. Do you leave a tip in coffee shops, restaurants or other places in your country?
2. How much money do you leave?
3. Where/how do you leave the tip?
4. Are there any other rules about leaving a tip in your country?
5. Is leaving a tip important in English-speaking countries?
