



Scan to review worksheet

Expemo code: 15RZ-J7JA-9VFU



1

At the coffee shop

Write the words below each picture.

a pastry orange juice

black coffee sandwich

chocolate cake smoothie

coffee with milk tea with lemon

muffin



1



2. _____



3



4. _____



5. _____



6. _____



7. _____



8. _____



9. _____

Hot drinks:		
Cold drinks:		
Snacks:		

2

Listening

Now listen or watch and answer the questions.



1. What does Claire get?



2. How much does it cost?

.....

......



Now complete the dialogue. Listen to check your answers.

Anything else can I have Here you are How much is that Small or large take away

Barrista: Can I help you?

Claire: _____¹ a coffee with milk, please? Yes, _____

2? Barrista:

Claire: Small, please.

To have here or _____ 3? Barrista:

Claire: To have here, please.

Barrista:

Claire: Have you got any snacks?

Barrista: Yes, we have muffins and sandwiches.

5? Claire: OK. A muffin, please. ____

Barrista: That's 3 pounds.

Claire:

Barrista: Thank you.

In pairs, read the dialogue.









Language point

Study the sentences below and complete the fourth column with 'barrista', 'customer' or 'both'.

Useful language	From the dialogue	You will also hear	Who says it?
greeting the customer	Can I help you?	What can I get you?	1.
ordering food or drink	Can I have a coffee with milk, please?	I'll have a coffee. I'd like a coffee.	2.
asking for more information about the order	Small or large? To have here or take away? Anything else?	What size? Is that for here?	3.
asking about food or drink on the menu	Have you got any snacks?	Do you have any snacks? What snacks do you have?	4.
paying	How much is that?	What does that come to?	5.
saying the total price	That's three pounds.	That comes to three pounds.	6.
giving something to someone	Here you are.	There you go.	7.

We can say prices like this:

- £2.50: two pounds fifty / two fifty
- £3.00: three pounds







Practice

Read what the barrista says and choose the best sentence below for the customer to complete the dialogue. One item is extra.

Anything else?		How much is that?	I'd like a tea, please.
I'll have a pastry, please.	What does that come to?	There you go.	Yes, please.
Yes. What snacks do you	u have?		
Barrista: Hi!	What can I get you to drink?		
Customer:	1		
Barrista: Wit	th milk?		
Customer:	2		
Barrista: Is t	hat for here?		
Customer:	3		
Barrista: We	e have pastries, muffins and ca	ıke.	
Customer:	4		
Barrista: Tha	at's five pounds fifty.		
Customer:	5		
Barrista: Tha	anks		
Read the dialogue in pai	rs.		

5

Role play

Work with a partner. Look at the menu below and practise a similar dialogue. Order something to eat and drink. Then change roles and practise another dialogue using different useful language.

Drinks		Snacks	
Hot drinks	£2.50 (small) / £3.00 (large)	Sandwiches	£4.00
Espresso		Cheese sandwich	
Сарри	uccino	Chicken sandwich	
Coffee	e with milk	Muffins	£2.50
Tea		Chocolate muffin	
Juices	£1.50	Blueberry muffin	
Orang	ge juice	Cake	£2.50
Apple	juice	Chocolate cake	
Smoothies	£3	Apple pie	
Green	fruit smoothie		
Red fr	ruit smoothie		







Extra practice/homework

Put these words in order to make the dialogue.

Barrista:	you help I Can?
Customer:	black I'd a coffee like(2)
Barrista:	Small or large?
Customer:	Large please. To take away.
Barrista:	Anything else?
Customer:	any have you sandwiches Do?(3)
Barrista:	chicken Yes, have we or cheese(4)
Customer:	please, chicken I have Can(5)
Barrista:	Black coffee and a chicken sandwich. you are Here. (6)
Customer:	Thanks. that much How is(7)
Barrista:	That's seven pounds.
Customer:	you There go(8)

7

Optional extension

In coffee shops and restaurants, people sometimes leave a tip – this is a small amount of money for the waiter or barrista. Discuss these questions in pairs or small groups.

- 1. Do you leave a tip in coffee shops, restaurants or other places in your country?
- 2. How much money do you leave?
- 3. Where/how do you leave the tip?
- 4. Are there any other rules about leaving a tip in your country?
- 5. Is leaving a tip important in English-speaking countries?

